

THE ILLINOIS ARMED FORCES LEGAL AID NETWORK (IL-AFLAN)



ILLINOIS
ARMED FORCES
LEGAL AID NETWORK

★ 855-452-3526 or 855-IL-AFLAN ★

BY THE NUMBERS: JUNE 1, 2017 – MAY 31, 2020

OUTPUTS



NUMBER OF ORGANIZATIONS
IN IL-AFLAN

11,017

PEOPLE ASSISTED



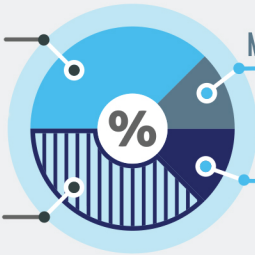
MOST REQUESTED
AREAS OF LAW:



HOUSING
(2,357)



FAMILY
(2,889)



MILITARY PENSIONS/
BENEFITS (1,547)



CONSUMER/
UTILITY (1,362)

13,774

SERVICES



HOTLINE OPERATIONS



31,107

HOTLINE CALLS

1,000
/MONTH

TYPICAL NUMBER
OF CALLS TO THE
HOTLINE



7 MINS.
AVERAGE

BEFORE A CALLER
SPEAKS TO AN
ATTORNEY



REPRESENTATIVE CASE-WORK

DIVORCES COMPLETED 132



POWERS OF ATTORNEY



286

VA BENEFITS APPEALS
UNDERWAY



371

DISCHARGE UPGRADE
REQUESTS UNDERWAY



284

IMPACT



371

DID NOT EXPERIENCE
HOMELESSNESS AS A RESULT
OF IL-AFLAN'S WORK



\$7
MILLION

FINANCIAL BENEFIT TO
CLIENTS OF PRESERVING
ASSETS, ACQUIRING
BENEFITS, ETC.

84

CLIENTS

RECEIVED NON-ECONOMIC
BENEFITS LIKE ACCESS TO
HEALTHCARE VIA A VA
BENEFITS APPEAL



\$2.12
MILLION

VALUE OF BENEFITS WON FOR CLIENTS
VIA VA BENEFITS APPEALS



WWW.ILAFAN.ORG

IL-AFLAN HOTLINE: 855-452-3526 | 855-IL-AFLAN

A PROJECT OF THE ILLINOIS EQUAL JUSTICE FOUNDATION

